PENN FOUNDATION

BEHAVIORAL HEALTH SERVICES

Penn Foundation, Inc. Notifies Patients/Clients of Data Security Incident

Sellersville, Pennsylvania – June 29, 2021 - Penn Foundation ("Penn") is writing to inform of a recent data security incident that may have resulted in the disclosure of some of our patients'/clients' personal information. Penn takes the security of your personal information very seriously, and we sincerely apologize for any inconvenience this incident may cause. This letter contains information about the incident and steps that patients/clients can take to protect their information.

On February 10, 2021, we discovered that we were unable to access many of our workstations and servers. Upon discovery of this incident, we promptly engaged a specialized cybersecurity firm to conduct a forensic investigation to determine the nature and scope of the incident. The forensic investigation was completed on May 27, 2021. The investigation confirmed that we were the victim of a ransomware attack.

The forensic investigation discovered that the unauthorized individual may have had access to some patients'/clients' data and Protect Health Information ("PHI") and/or Personally Identifiable Information ("PII"). We conducted a manual review, which concluded on June 22, 2021, to determine the patients/clients who were potentially affected by this Incident. The data potentially accessed includes, as applicable, patients'/clients' first and last name in combination with social security number, financial account number, medical/health information, health insurance information, and/or demographic information.

At this time, we are not aware of your information being used in an unauthorized manner, but out of an abundance of caution, we want to make you aware of this matter and offer resources to help protect your information. On June 29, 2021, letters were mailed to individuals whose information was impacted by this incident with instructions on how to access data protection resources and/or register for credit monitoring services being offered by Penn. Further, we want to assure you that we are taking steps to prevent a similar event from occurring in the future. These steps include, but are not limited to, changing all passwords, wiping and re-formatting computers, and installing network protection programs.

Penn Foundation sincerely regrets any concern or inconvenience that this matter may cause, and remains dedicated to ensuring the privacy and security of all information in its control. Steps you may consider taking to protect your information are included on the following page. If you have any questions about this incident, please do not hesitate to call 1-800-939-4170, Monday through Friday between the hours of 9 a.m. and 9 p.m. EST.

Sincerely,

Wayne A. Yaw

President
Penn Foundation, Inc.

Additional Important Information

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf); TransUnion (https://www.transunion.com/fraud-alerts); or Experian (https://www.experian.com/fraud/center.html). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze	**Experian Security Freeze**	**TransUnion (FVAD)**
P.O. Box 105788	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19022
www.freeze.equifax.com	www.experian.com/freeze	freeze.transunion.com
800-525-6285	888-397-3742	800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.