



# PENN FOUNDATION

## RECOVERY CENTER

### **Important information to know for your stay or your loved one's stay at Penn Foundation Recovery Center**

#### **Family Education**

- Sundays from 12:00 – 1:30 pm in the Community Room of the Recovery Center.
- All family members and support persons are welcome and encouraged to attend.
- Family education is designed to assist family and friends in supporting their loved ones.

#### **Visitation**

- There is no visitation during an individual's detox stay.
- Rehab visitation is held on Sundays from 1:30 – 3:00 pm
  - Client must be in the rehab level of care by Wednesday to be eligible for a visit on Sunday.
  - All Visitors must present an I.D.
  - You may bring toiletries and cigarettes to the visits, these items must be checked in with staff. Clothing will not be accepted during Sunday visits.
  - Clients may have 2 visitors plus children. Clients complete a visitor list with their counselor shortly after admission.

**No aerosol, items containing alcohol, food, or drinks from the outside are allowed.**

## **Family and Visiting Children**

Each client will be able to have a maximum of 2 visitors plus children. A visitor list is filled out upon admission with your love ones counselor. We ask that only family and significant others visit along with children. We do not encourage that friends visit unless it is someone in your primary support system or a sponsor. Children 10 and under may visit with their parent during family education. Please provide a lunch for the child/children. **Children may never be dropped off and left.**

## **Other Visiting Information**

- All visitors must remain in the designated visiting area. We do not allow visitors on our second level.
- All clients are to remain in designated areas are not allowed to the driveways or vehicles.
- Light refreshments are provided during visits.
- Cell phones are not allowed in our facility. All visitors are asked to keep these in your vehicle.
- We ask that visits clients and visitors not engage in any inappropriate contact during visits. Please refrain from using offensive language as well.
- Clients have the choice to receive visits.
- Staff is available to support during family visits if concerns arise.
- We are a non smoking campus. Visitors are asked to refrain from smoking while on campus.

Penn Foundation address to mail items:

Your loved one's name

Penn Foundation Recovery Center

807 Lawn Ave. PO Box 32

Sellersville, PA 18960

Phone: (215)257-6551

## **Phone Use**

- Individuals in detox do not get phone calls. You may contact your loved one's counselor as needed.
- Phone use for Residential Rehab stay is 1 day during the week and 1 day on the weekend based on counselor assignment from 3:00pm-4:45pm and 9:00 pm – 10:00 pm

Please contact us with any further questions.

Thank you,

The Recovery Center Team